# CompTIA

## Accessibility Statement for *CompTIA Learning Center (eBooks)*
Version: March 23, 2023

**CompTIA Courses**

| Exam | Version | Study Guide | Student Guide | Instructor Guide |
|------|---------|:---:|:---:|:---:|
| A+ Core 1 | 220-1101 | ✓ | ✓ | ✓ |
| A+ Core 2 | 220-1102 | ✓ | ✓ | ✓ |
| A+ Comprehensive | 220-1101 & 220-1102 | ✓ | ✓ | ✓ |
| CASP+ | CAS-004 | ✓ | ✓ | ✓ |
| Cloud+ | CV0-003 | ✓ | ✓ | ✓ |
| Cloud Essentials+ | CLO-002 | ✓ | ✓ | ✓ |
| CySA+ | CS0-002 | ✓ | ✓ | ✓ |
| Data+ | DA0-001 | ✓ | ✓ | ✓ |
| ITF+ | FC0-U61 | ✓ | ✓ | ✓ |
| Linux+ | XK0-005 | ✓ | ✓ | ✓ |
| Network+ | N10-008 | ✓ | ✓ | ✓ |
| PenTest+ | PT0-002 | ✓ | ✓ | ✓ |
| Project+ | PK0-005 | ✓ | ✓ | ✓ |
| Security+ | SY0-601 | ✓ | ✓ | ✓ |
| Server+ | SK0-005 | ✓ | ✓ | ✓ |

## About This Document

This document serves as an overview of CompTIA's current progress towards accessibility goals for the above-stated products' content. It does not represent a comprehensive, line-by-line analysis relative to any standard, nor does it comment on the platform itself. Rather, it is a high-level description of our major content areas and their accessibility status.

As for platform accessibility, a Voluntary Product Accessibility Template (VPAT) is maintained by our platform vendor. Conformance testing is periodically performed by the platform vendor via a 3rd party accessibility validation company to ensure the platforms meet the latest guidelines. A platform VPAT is available upon request.

**CompTIA.**

It is CompTIA's priority to create accessible learning products, specifically, to adhere to the Web Content Accessibility Guidelines (WCAG) 2.1 AA standard. As accessibility is ever-changing, we are committed to consistently working towards the latest accessible content guidelines.

**Most-supported Screen Reader-Browser Pairings**

Content is interpretable using most screen readers on most browsers, but we do not review, test, or support all combinations. If using combinations not listed here, individuals may notice some usability issues or irregular operations. If issues occur, try using a different browser or screen reader. Our most supported screen reader-browser combinations are as follows:

- JAWS with Internet Explorer on Windows
- VoiceOver with Safari on MacOS

**Content**

| Component | Description | Current Status and Future Plans |
|---|---|---|
| Text | Text-based content, such as lesson titles, body content, and captions | Screen readers can be used to interpret, navigate, and read content. Keyboard-only navigable. |
| Questions | Assessment content in practice questions and final assessments | Screen readers can be used to interpret, navigate, and read content. Keyboard-only navigable. |
| Images | Static visual content, including images, photos, and diagrams | <ul><li>Images have captions</li><li>SOME images do NOT have alternative text</li></ul>All eBooks published after Q2 2020 have image alt text included and this is resolved for each course as a new version comes out. This does NOT include translated eBooks, however (e.g. Japanese) |
| Videos | Prerecorded explanation videos with audio | <ul><li>Videos contain captions and settings for changing caption text/background colors.</li><li>Video text transcripts available in platform "Resources" tab.</li><li>Videos can be stopped/started by user at any time.</li><li>Videos do NOT have narration text for describing important visual details that cannot be understood from the main soundtrack alone.</li></ul> |

| WebReader (eBook Reader) | The integrated interface/application for viewing and reading an eBook, including the features therein | Screen readers can be used to interpret, navigate, and read content. |
|---|---|---|
| Microsoft PowerPoint Slides | Slide decks on the lessons for classroom or guided instruction | NOT currently accessible.<br><br>PowerPoints do not yet have alt text for all images, among other accessibility edits. We do not yet have a timeline for resolution of this. |
| Microsoft Excel Spreadsheets | Presentation planners for instructors | Screen readers can be used to interpret, navigate, and read content. |
| PDFs | Portable Document Format (PDF) items like course maps and other resources | Accessibility features based on the PDF reading program in use. For best results, use Adobe Acrobat. |
| Outside Links | Links to outside sites or materials not maintained by CompTIA | We do not validate accessibility of content not maintained by CompTIA. Additionally, such content is supplementary only and is not necessary for course completion. |

## Contacting Us

If you require additional assistance or content formats, we will evaluate requests on a case-by-case basis and, if possible, make accommodations. For more information or assistance, please submit a request at: https://help.comptia.org/hc/en-us/requests/new.

The above statements are informational in nature and do not represent a warranty of any kind.