# **CompTIA Accessibility Conformance Report**

# **WCAG Edition**

**(Based on VPAT**® **Version 2.4)**

## **Name of Product/Version: CompTIA CertMaster**

## **Report Date: May 28th, 2024**

## **Product Description:** CompTIA’s Learning Platform

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## **Notes:** The simulated lab environment is not included in this VPAT.

## **Evaluation Methods Used:** desktop computers with Job Access With Speech 2023 (JAWS) and NonVisual Desktop Access 2024 (NVDA).

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| **Standard/Guideline** | **Included In Report** |
| [Web Content Accessibility Guidelines 2.0](http://www.w3.org/TR/2008/REC-WCAG20-20081211) | Level A **Yes**Level AA **Yes**Level AAA **No** |
| [Web Content Accessibility Guidelines 2.1](https://www.w3.org/TR/WCAG21) | Level A **Yes**Level AA **Yes** |

## **Terms**

The terms used in the Conformance Level information are defined as follows:

* **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
* **Partially Supports**: Some functionality of the product does not meet the criterion.
* **Does Not Support**: The majority of product functionality does not meet the criterion.
* **Not Applicable**: The criterion is not relevant to the product.
* **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## **WCAG 2.1 Report**

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.1 Conformance Requirements.](https://www.w3.org/TR/WCAG21/#conformance-reqs)

### **Table 1: Success Criteria, Level A**

Notes:

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| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| [**1.1.1 Non-text Content**](http://www.w3.org/TR/WCAG20/#text-equiv-all) (Level A) | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**1.2.1 Audio-only and Video-only (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-av-only-alt) **(Level A)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**1.2.2 Captions (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-captions) **(Level A)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**1.2.3 Audio Description or Media Alternative (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-audio-desc) **(Level A)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**1.3.1 Info and Relationships**](http://www.w3.org/TR/WCAG20/#content-structure-separation-programmatic) **(Level A)** | **Partially Supports** | A rating of Partially Supports has been assigned due to:* Checkboxes that lack screen reader-only instructions, so their context and purpose can be understood by screen reader users;
* <figure> tags that are used excessively and unnecessarily on pages.
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| [**1.3.2 Meaningful Sequence**](http://www.w3.org/TR/WCAG20/#content-structure-separation-sequence) **(Level A)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**1.3.3 Sensory Characteristics**](http://www.w3.org/TR/WCAG20/#content-structure-separation-understanding) **(Level A)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**1.4.1 Use of Color**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-without-color) **(Level A)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**1.4.2 Audio Control**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-dis-audio) **(Level A)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**2.1.1 Keyboard**](http://www.w3.org/TR/WCAG20/#keyboard-operation-keyboard-operable) **(Level A)** | **Partially Supports** | A rating of Partially Supports has been assigned due to:* Table sorting buttons that need to be marked up as buttons.
 |
| [**2.1.2 No Keyboard Trap**](http://www.w3.org/TR/WCAG20/#keyboard-operation-trapping) **(Level A)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**2.1.4 Character Key Shortcuts**](https://www.w3.org/TR/WCAG21/#character-key-shortcuts) **(Level A 2.1 only)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**2.2.1 Timing Adjustable**](http://www.w3.org/TR/WCAG20/#time-limits-required-behaviors) **(Level A)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**2.2.2 Pause, Stop, Hide**](http://www.w3.org/TR/WCAG20/#time-limits-pause) **(Level A)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**2.3.1 Three Flashes or Below Threshold**](http://www.w3.org/TR/WCAG20/#seizure-does-not-violate) **(Level A)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**2.4.1 Bypass Blocks**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-skip) **(Level A)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**2.4.2 Page Titled**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-title) **(Level A)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**2.4.3 Focus Order**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-focus-order) **(Level A)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**2.4.4 Link Purpose (In Context)**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-refs) **(Level A)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**2.5.1 Pointer Gestures**](https://www.w3.org/TR/WCAG21/#pointer-gestures) **(Level A 2.1 only)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**2.5.2 Pointer Cancellation**](https://www.w3.org/TR/WCAG21/#pointer-cancellation) **(Level A 2.1 only)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**2.5.3 Label in Name**](https://www.w3.org/TR/WCAG21/#label-in-name) **(Level A 2.1 only)** | **Partially Supports** | A rating of Partially Supports has been assigned due to:* Checkboxes that lack proper labels.
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| [**2.5.4 Motion Actuation**](https://www.w3.org/TR/WCAG21/#motion-actuation) **(Level A 2.1 only)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**3.1.1 Language of Page**](http://www.w3.org/TR/WCAG20/#meaning-doc-lang-id) **(Level A)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**3.2.1 On Focus**](http://www.w3.org/TR/WCAG20/#consistent-behavior-receive-focus) **(Level A)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**3.2.2 On Input**](http://www.w3.org/TR/WCAG20/#consistent-behavior-unpredictable-change) **(Level A)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**3.3.1 Error Identification**](http://www.w3.org/TR/WCAG20/#minimize-error-identified) **(Level A)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**3.3.2 Labels or Instructions**](http://www.w3.org/TR/WCAG20/#minimize-error-cues) **(Level A)** | **Partially Supports** | A rating of Partially Supports has been assigned due to:* Checkboxes that lack proper labels;
* Checkboxes that lack screen reader-only instructions, so their context and purpose can be understood by screen reader users.
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| [**4.1.1 Parsing**](http://www.w3.org/TR/WCAG20/#ensure-compat-parses) **(Level A)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**4.1.2 Name, Role, Value**](http://www.w3.org/TR/WCAG20/#ensure-compat-rsv) **(Level A)** | **Partially Supports** | A rating of Partially Supports has been assigned due to:* Table sorting buttons that need to be marked up as buttons;
* Unnecessary ARIA attributes are used that can cause unexpected behavior for screen reader users.
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### **Table 2: Success Criteria, Level AA**

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| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| [**1.2.4 Captions (Live)**](http://www.w3.org/TR/WCAG20/#media-equiv-real-time-captions) **(Level AA)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**1.2.5 Audio Description (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-audio-desc-only) **(Level AA)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**1.3.4 Orientation**](https://www.w3.org/TR/WCAG21/#orientation) **(Level AA 2.1 only)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**1.3.5 Identify Input Purpose**](https://www.w3.org/TR/WCAG21/#identify-input-purpose) **(Level AA 2.1 only)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**1.4.3 Contrast (Minimum)**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-contrast) **(Level AA)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**1.4.4 Resize text**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-scale) **(Level AA)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**1.4.5 Images of Text**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-text-presentation) **(Level AA)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**1.4.10 Reflow**](https://www.w3.org/TR/WCAG21/#reflow) **(Level AA 2.1 only)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**1.4.11 Non-text Contrast**](https://www.w3.org/TR/WCAG21/#non-text-contrast) **(Level AA 2.1 only)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**1.4.12 Text Spacing**](https://www.w3.org/TR/WCAG21/#text-spacing) **(Level AA 2.1 only)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**1.4.13 Content on Hover or Focus**](https://www.w3.org/TR/WCAG21/#content-on-hover-or-focus) **(Level AA 2.1 only)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**2.4.5 Multiple Ways**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-mult-loc) **(Level AA)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**2.4.6 Headings and Labels**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-descriptive) **(Level AA)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**2.4.7 Focus Visible**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-focus-visible) **(Level AA)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**3.1.2 Language of Parts**](http://www.w3.org/TR/WCAG20/#meaning-other-lang-id) **(Level AA)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**3.2.3 Consistent Navigation**](http://www.w3.org/TR/WCAG20/#consistent-behavior-consistent-locations) **(Level AA)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**3.2.4 Consistent Identification**](http://www.w3.org/TR/WCAG20/#consistent-behavior-consistent-functionality) **(Level AA)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**3.3.3 Error Suggestion**](http://www.w3.org/TR/WCAG20/#minimize-error-suggestions) **(Level AA)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**3.3.4 Error Prevention (Legal, Financial, Data)**](http://www.w3.org/TR/WCAG20/#minimize-error-reversible) **(Level AA)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**4.1.3 Status Messages**](https://www.w3.org/TR/WCAG21/#status-messages) **(Level AA 2.1 only)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |

### **Table 3: Success Criteria, Level AAA**

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| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| [**1.2.6 Sign Language (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-sign) **(Level AAA)** | **Not Evaluated** | Success criteria was not evaluated during audit. |
| [**1.2.7 Extended Audio Description (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-extended-ad) **(Level AAA)** | **Not Evaluated** | Success criteria was not evaluated during audit. |
| [**1.2.8 Media Alternative (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-text-doc) **(Level AAA)** | **Not Evaluated** | Success criteria was not evaluated during audit. |
| [**1.2.9 Audio-only (Live)**](http://www.w3.org/TR/WCAG20/#media-equiv-live-audio-only) **(Level AAA)** | **Not Evaluated** | Success criteria was not evaluated during audit. |
| [**1.3.6 Identify Purpose**](https://www.w3.org/TR/WCAG21/#identify-purpose) **(Level AAA 2.1 only)** | **Not Evaluated** | Success criteria was not evaluated during audit. |
| [**1.4.6 Contrast (Enhanced**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast7)**) (Level AAA)** | **Not Evaluated** | Success criteria was not evaluated during audit. |
| [**1.4.7 Low or No Background Audio**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-noaudio) **(Level AAA)** | **Not Evaluated** | Success criteria was not evaluated during audit. |
| [**1.4.8 Visual Presentation**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-visual-presentation) **(Level AAA)** | **Not Evaluated** | Success criteria was not evaluated during audit. |
| [**1.4.9 Images of Text (No Exception)**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-text-images) **(Level AAA)** | **Not Evaluated** | Success criteria was not evaluated during audit. |
| [**2.1.3 Keyboard (No Exception)**](http://www.w3.org/TR/WCAG20/#keyboard-operation-all-funcs) **(Level AAA)** | **Not Evaluated** | Success criteria was not evaluated during audit. |
| [**2.2.3 No Timing**](http://www.w3.org/TR/WCAG20/#time-limits-no-exceptions) **(Level AAA)** | **Not Evaluated** | Success criteria was not evaluated during audit. |
| [**2.2.4 Interruptions**](http://www.w3.org/TR/WCAG20/#time-limits-postponed) **(Level AAA)** | **Not Evaluated** | Success criteria was not evaluated during audit. |
| [**2.2.5 Re-authenticating**](http://www.w3.org/TR/WCAG20/#time-limits-server-timeout) **(Level AAA)** | **Not Evaluated** | Success criteria was not evaluated during audit. |
| [**2.2.6 Timeouts**](https://www.w3.org/TR/WCAG21/#timeouts) **(Level AAA 2.1 only)** | **Not Evaluated** | Success criteria was not evaluated during audit. |
| [**2.3.2 Three Flashes**](http://www.w3.org/TR/WCAG20/#seizure-three-times) **(Level AAA)** | **Not Evaluated** | Success criteria was not evaluated during audit. |
| [**2.3.3 Animation from Interactions**](https://www.w3.org/TR/WCAG21/#animation-from-interactions) **(Level AAA 2.1 only)** | **Not Evaluated** | Success criteria was not evaluated during audit. |
| [**2.4.8 Location**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-location) **(Level AAA)** | **Not Evaluated** | Success criteria was not evaluated during audit. |
| [**2.4.9 Link Purpose (Link Only)**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-link) **(Level AAA)** | **Not Evaluated** | Success criteria was not evaluated during audit. |
| [**2.4.10 Section Headings**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-headings) **(Level AAA)** | **Not Evaluated** | Success criteria was not evaluated during audit. |
| [**2.5.5 Target Size**](https://www.w3.org/TR/WCAG21/#target-size) **(Level AAA 2.1 only)** | **Not Evaluated** | Success criteria was not evaluated during audit. |
| [**2.5.6 Concurrent Input Mechanisms**](https://www.w3.org/TR/WCAG21/#concurrent-input-mechanisms) **(Level AAA 2.1 only)** | **Not Evaluated** | Success criteria was not evaluated during audit. |
| [**3.1.3 Unusual Words**](http://www.w3.org/TR/WCAG20/#meaning-idioms) **(Level AAA)** | **Not Evaluated** | Success criteria was not evaluated during audit. |
| [**3.1.4 Abbreviations**](http://www.w3.org/TR/WCAG20/#meaning-located) **(Level AAA)** | **Not Evaluated** | Success criteria was not evaluated during audit. |
| [**3.1.5 Reading Level**](http://www.w3.org/TR/WCAG20/#meaning-supplements) **(Level AAA)** | **Not Evaluated** | Success criteria was not evaluated during audit. |
| [**3.1.6 Pronunciation**](http://www.w3.org/TR/WCAG20/#meaning-pronunciation) **(Level AAA)** | **Not Evaluated** | Success criteria was not evaluated during audit. |
| [**3.2.5 Change on Request**](http://www.w3.org/TR/WCAG20/#consistent-behavior-no-extreme-changes-context) **(Level AAA)** | **Not Evaluated** | Success criteria was not evaluated during audit. |
| [**3.3.5 Help**](http://www.w3.org/TR/WCAG20/#minimize-error-context-help) **(Level AAA)** | **Not Evaluated** | Success criteria was not evaluated during audit. |
| [**3.3.6 Error Prevention (All)**](http://www.w3.org/TR/WCAG20/#minimize-error-reversible-all) **(Level AAA)** | **Not Evaluated** | Success criteria was not evaluated during audit. |

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