# **CompTIA Accessibility Conformance Report**

# **WCAG Edition**

**(Based on VPAT**® **Version 2.4)**

## **Name of Product/Version: CompTIA CertMaster**

## **Report Date: May 28th, 2024**

## **Product Description:** CompTIA’s Learning Platform

## **Contact Information:** David Jarvis – djarvis@comptia.org

## **Notes:** The simulated lab environment is not included in this VPAT.

## **Evaluation Methods Used:** desktop computers with Job Access With Speech 2023 (JAWS) and NonVisual Desktop Access 2024 (NVDA).

|  |  |
| --- | --- |
| **Standard/Guideline** | **Included In Report** |
| [Web Content Accessibility Guidelines 2.0](http://www.w3.org/TR/2008/REC-WCAG20-20081211) | Level A **Yes**  Level AA **Yes**  Level AAA **No** |
| [Web Content Accessibility Guidelines 2.1](https://www.w3.org/TR/WCAG21) | Level A **Yes**  Level AA **Yes** |

## **Terms**

The terms used in the Conformance Level information are defined as follows:

* **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
* **Partially Supports**: Some functionality of the product does not meet the criterion.
* **Does Not Support**: The majority of product functionality does not meet the criterion.
* **Not Applicable**: The criterion is not relevant to the product.
* **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## **WCAG 2.1 Report**

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.1 Conformance Requirements.](https://www.w3.org/TR/WCAG21/#conformance-reqs)

### **Table 1: Success Criteria, Level A**

Notes:

|  |  |  |
| --- | --- | --- |
| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| [**1.1.1 Non-text Content**](http://www.w3.org/TR/WCAG20/#text-equiv-all) (Level A) | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**1.2.1 Audio-only and Video-only (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-av-only-alt) **(Level A)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**1.2.2 Captions (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-captions) **(Level A)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**1.2.3 Audio Description or Media Alternative (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-audio-desc) **(Level A)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**1.3.1 Info and Relationships**](http://www.w3.org/TR/WCAG20/#content-structure-separation-programmatic) **(Level A)** | **Partially Supports** | A rating of Partially Supports has been assigned due to:   * Checkboxes that lack screen reader-only instructions, so their context and purpose can be understood by screen reader users; * <figure> tags that are used excessively and unnecessarily on pages. |
| [**1.3.2 Meaningful Sequence**](http://www.w3.org/TR/WCAG20/#content-structure-separation-sequence) **(Level A)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**1.3.3 Sensory Characteristics**](http://www.w3.org/TR/WCAG20/#content-structure-separation-understanding) **(Level A)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**1.4.1 Use of Color**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-without-color) **(Level A)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**1.4.2 Audio Control**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-dis-audio) **(Level A)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**2.1.1 Keyboard**](http://www.w3.org/TR/WCAG20/#keyboard-operation-keyboard-operable) **(Level A)** | **Partially Supports** | A rating of Partially Supports has been assigned due to:   * Table sorting buttons that need to be marked up as buttons. |
| [**2.1.2 No Keyboard Trap**](http://www.w3.org/TR/WCAG20/#keyboard-operation-trapping) **(Level A)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**2.1.4 Character Key Shortcuts**](https://www.w3.org/TR/WCAG21/#character-key-shortcuts) **(Level A 2.1 only)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**2.2.1 Timing Adjustable**](http://www.w3.org/TR/WCAG20/#time-limits-required-behaviors) **(Level A)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**2.2.2 Pause, Stop, Hide**](http://www.w3.org/TR/WCAG20/#time-limits-pause) **(Level A)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**2.3.1 Three Flashes or Below Threshold**](http://www.w3.org/TR/WCAG20/#seizure-does-not-violate) **(Level A)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**2.4.1 Bypass Blocks**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-skip) **(Level A)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**2.4.2 Page Titled**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-title) **(Level A)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**2.4.3 Focus Order**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-focus-order) **(Level A)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**2.4.4 Link Purpose (In Context)**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-refs) **(Level A)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**2.5.1 Pointer Gestures**](https://www.w3.org/TR/WCAG21/#pointer-gestures) **(Level A 2.1 only)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**2.5.2 Pointer Cancellation**](https://www.w3.org/TR/WCAG21/#pointer-cancellation) **(Level A 2.1 only)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**2.5.3 Label in Name**](https://www.w3.org/TR/WCAG21/#label-in-name) **(Level A 2.1 only)** | **Partially Supports** | A rating of Partially Supports has been assigned due to:   * Checkboxes that lack proper labels. |
| [**2.5.4 Motion Actuation**](https://www.w3.org/TR/WCAG21/#motion-actuation) **(Level A 2.1 only)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**3.1.1 Language of Page**](http://www.w3.org/TR/WCAG20/#meaning-doc-lang-id) **(Level A)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**3.2.1 On Focus**](http://www.w3.org/TR/WCAG20/#consistent-behavior-receive-focus) **(Level A)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**3.2.2 On Input**](http://www.w3.org/TR/WCAG20/#consistent-behavior-unpredictable-change) **(Level A)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**3.3.1 Error Identification**](http://www.w3.org/TR/WCAG20/#minimize-error-identified) **(Level A)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**3.3.2 Labels or Instructions**](http://www.w3.org/TR/WCAG20/#minimize-error-cues) **(Level A)** | **Partially Supports** | A rating of Partially Supports has been assigned due to:   * Checkboxes that lack proper labels; * Checkboxes that lack screen reader-only instructions, so their context and purpose can be understood by screen reader users. |
| [**4.1.1 Parsing**](http://www.w3.org/TR/WCAG20/#ensure-compat-parses) **(Level A)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**4.1.2 Name, Role, Value**](http://www.w3.org/TR/WCAG20/#ensure-compat-rsv) **(Level A)** | **Partially Supports** | A rating of Partially Supports has been assigned due to:   * Table sorting buttons that need to be marked up as buttons; * Unnecessary ARIA attributes are used that can cause unexpected behavior for screen reader users. |

### **Table 2: Success Criteria, Level AA**

## Notes:

## 

|  |  |  |
| --- | --- | --- |
| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| [**1.2.4 Captions (Live)**](http://www.w3.org/TR/WCAG20/#media-equiv-real-time-captions) **(Level AA)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**1.2.5 Audio Description (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-audio-desc-only) **(Level AA)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**1.3.4 Orientation**](https://www.w3.org/TR/WCAG21/#orientation) **(Level AA 2.1 only)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**1.3.5 Identify Input Purpose**](https://www.w3.org/TR/WCAG21/#identify-input-purpose) **(Level AA 2.1 only)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**1.4.3 Contrast (Minimum)**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-contrast) **(Level AA)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**1.4.4 Resize text**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-scale) **(Level AA)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**1.4.5 Images of Text**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-text-presentation) **(Level AA)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**1.4.10 Reflow**](https://www.w3.org/TR/WCAG21/#reflow) **(Level AA 2.1 only)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**1.4.11 Non-text Contrast**](https://www.w3.org/TR/WCAG21/#non-text-contrast) **(Level AA 2.1 only)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**1.4.12 Text Spacing**](https://www.w3.org/TR/WCAG21/#text-spacing) **(Level AA 2.1 only)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**1.4.13 Content on Hover or Focus**](https://www.w3.org/TR/WCAG21/#content-on-hover-or-focus) **(Level AA 2.1 only)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**2.4.5 Multiple Ways**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-mult-loc) **(Level AA)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**2.4.6 Headings and Labels**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-descriptive) **(Level AA)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**2.4.7 Focus Visible**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-focus-visible) **(Level AA)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**3.1.2 Language of Parts**](http://www.w3.org/TR/WCAG20/#meaning-other-lang-id) **(Level AA)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**3.2.3 Consistent Navigation**](http://www.w3.org/TR/WCAG20/#consistent-behavior-consistent-locations) **(Level AA)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**3.2.4 Consistent Identification**](http://www.w3.org/TR/WCAG20/#consistent-behavior-consistent-functionality) **(Level AA)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**3.3.3 Error Suggestion**](http://www.w3.org/TR/WCAG20/#minimize-error-suggestions) **(Level AA)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**3.3.4 Error Prevention (Legal, Financial, Data)**](http://www.w3.org/TR/WCAG20/#minimize-error-reversible) **(Level AA)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |
| [**4.1.3 Status Messages**](https://www.w3.org/TR/WCAG21/#status-messages) **(Level AA 2.1 only)** | **Supports** | There are no accessibility barriers related to this Success Criterion. |

### **Table 3: Success Criteria, Level AAA**

|  |  |  |
| --- | --- | --- |
| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| [**1.2.6 Sign Language (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-sign) **(Level AAA)** | **Not Evaluated** | Success criteria was not evaluated during audit. |
| [**1.2.7 Extended Audio Description (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-extended-ad) **(Level AAA)** | **Not Evaluated** | Success criteria was not evaluated during audit. |
| [**1.2.8 Media Alternative (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-text-doc) **(Level AAA)** | **Not Evaluated** | Success criteria was not evaluated during audit. |
| [**1.2.9 Audio-only (Live)**](http://www.w3.org/TR/WCAG20/#media-equiv-live-audio-only) **(Level AAA)** | **Not Evaluated** | Success criteria was not evaluated during audit. |
| [**1.3.6 Identify Purpose**](https://www.w3.org/TR/WCAG21/#identify-purpose) **(Level AAA 2.1 only)** | **Not Evaluated** | Success criteria was not evaluated during audit. |
| [**1.4.6 Contrast (Enhanced**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast7)**) (Level AAA)** | **Not Evaluated** | Success criteria was not evaluated during audit. |
| [**1.4.7 Low or No Background Audio**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-noaudio) **(Level AAA)** | **Not Evaluated** | Success criteria was not evaluated during audit. |
| [**1.4.8 Visual Presentation**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-visual-presentation) **(Level AAA)** | **Not Evaluated** | Success criteria was not evaluated during audit. |
| [**1.4.9 Images of Text (No Exception)**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-text-images) **(Level AAA)** | **Not Evaluated** | Success criteria was not evaluated during audit. |
| [**2.1.3 Keyboard (No Exception)**](http://www.w3.org/TR/WCAG20/#keyboard-operation-all-funcs) **(Level AAA)** | **Not Evaluated** | Success criteria was not evaluated during audit. |
| [**2.2.3 No Timing**](http://www.w3.org/TR/WCAG20/#time-limits-no-exceptions) **(Level AAA)** | **Not Evaluated** | Success criteria was not evaluated during audit. |
| [**2.2.4 Interruptions**](http://www.w3.org/TR/WCAG20/#time-limits-postponed) **(Level AAA)** | **Not Evaluated** | Success criteria was not evaluated during audit. |
| [**2.2.5 Re-authenticating**](http://www.w3.org/TR/WCAG20/#time-limits-server-timeout) **(Level AAA)** | **Not Evaluated** | Success criteria was not evaluated during audit. |
| [**2.2.6 Timeouts**](https://www.w3.org/TR/WCAG21/#timeouts) **(Level AAA 2.1 only)** | **Not Evaluated** | Success criteria was not evaluated during audit. |
| [**2.3.2 Three Flashes**](http://www.w3.org/TR/WCAG20/#seizure-three-times) **(Level AAA)** | **Not Evaluated** | Success criteria was not evaluated during audit. |
| [**2.3.3 Animation from Interactions**](https://www.w3.org/TR/WCAG21/#animation-from-interactions) **(Level AAA 2.1 only)** | **Not Evaluated** | Success criteria was not evaluated during audit. |
| [**2.4.8 Location**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-location) **(Level AAA)** | **Not Evaluated** | Success criteria was not evaluated during audit. |
| [**2.4.9 Link Purpose (Link Only)**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-link) **(Level AAA)** | **Not Evaluated** | Success criteria was not evaluated during audit. |
| [**2.4.10 Section Headings**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-headings) **(Level AAA)** | **Not Evaluated** | Success criteria was not evaluated during audit. |
| [**2.5.5 Target Size**](https://www.w3.org/TR/WCAG21/#target-size) **(Level AAA 2.1 only)** | **Not Evaluated** | Success criteria was not evaluated during audit. |
| [**2.5.6 Concurrent Input Mechanisms**](https://www.w3.org/TR/WCAG21/#concurrent-input-mechanisms) **(Level AAA 2.1 only)** | **Not Evaluated** | Success criteria was not evaluated during audit. |
| [**3.1.3 Unusual Words**](http://www.w3.org/TR/WCAG20/#meaning-idioms) **(Level AAA)** | **Not Evaluated** | Success criteria was not evaluated during audit. |
| [**3.1.4 Abbreviations**](http://www.w3.org/TR/WCAG20/#meaning-located) **(Level AAA)** | **Not Evaluated** | Success criteria was not evaluated during audit. |
| [**3.1.5 Reading Level**](http://www.w3.org/TR/WCAG20/#meaning-supplements) **(Level AAA)** | **Not Evaluated** | Success criteria was not evaluated during audit. |
| [**3.1.6 Pronunciation**](http://www.w3.org/TR/WCAG20/#meaning-pronunciation) **(Level AAA)** | **Not Evaluated** | Success criteria was not evaluated during audit. |
| [**3.2.5 Change on Request**](http://www.w3.org/TR/WCAG20/#consistent-behavior-no-extreme-changes-context) **(Level AAA)** | **Not Evaluated** | Success criteria was not evaluated during audit. |
| [**3.3.5 Help**](http://www.w3.org/TR/WCAG20/#minimize-error-context-help) **(Level AAA)** | **Not Evaluated** | Success criteria was not evaluated during audit. |
| [**3.3.6 Error Prevention (All)**](http://www.w3.org/TR/WCAG20/#minimize-error-reversible-all) **(Level AAA)** | **Not Evaluated** | Success criteria was not evaluated during audit. |

## **Legal Disclaimer**

### CompTIA makes no warranties, express or implied, as to the accuracy or completeness of the information contained herein. This document is provided “AS IS” for information purposes only and is subject to change without notice. This document is not intended to (nor does it) create, impose or supplement any duty or obligation, contractual or otherwise. Without prejudice to the generality of the foregoing, no warranty is given that this document is correct, complete, up to date, or fit for any particular purpose and no liability shall arise for any loss, damage or expense whatsoever, whether direct or indirect, in connection with document, including (without limitation) any course of action taken on the basis of its content.