



# **CompTIA Accessibility Conformance Report**

## **WCAG Edition**

**(Based on VPAT® Version 2.4)**

**Name of Product/Version: CompTIA website**

**Report Date: April 24<sup>th</sup>, 2025**

**Product Description: CompTIA's learning platform, CertMaster**

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**Notes: The lab environments are not included in this VPAT.**

**Evaluation Methods Used:** desktop computers with Job Access With Speech 2023 (JAWS) and NonVisual Desktop Access 2024 (NVDA).

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A <b>Yes</b> Level AA <b>Yes</b> Level AAA <b>No</b>
<a href="#">Web Content Accessibility Guidelines 2.1</a>	Level A <b>Yes</b> Level AA <b>Yes</b> Level AAA <b>No</b>

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.1 Report

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Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.1 Conformance Requirements](#).

**Table 1: Success Criteria, Level A**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<a href="#"><u>1.1.1 Non-text Content</u></a> (Level A)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<a href="#"><u>1.2.1 Audio-only and Video-only (Prerecorded)</u></a> (Level A)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<a href="#"><u>1.2.2 Captions (Prerecorded)</u></a> (Level A)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<a href="#"><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u></a> (Level A)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<a href="#"><u>1.3.1 Info and Relationships</u></a> (Level A)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<a href="#"><u>1.3.2 Meaningful Sequence</u></a> (Level A)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<a href="#"><u>1.3.3 Sensory Characteristics</u></a> (Level A)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<a href="#"><u>1.4.1 Use of Color</u></a> (Level A)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<a href="#"><u>1.4.2 Audio Control</u></a> (Level A)	<b>Supports</b>	There are no accessibility barriers related to this

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		Success Criterion.
<a href="#"><u>2.1.1 Keyboard</u></a> (Level A)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<a href="#"><u>2.1.2 No Keyboard Trap</u></a> (Level A)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<a href="#"><u>2.1.4 Character Key Shortcuts</u></a> (Level A 2.1 only)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<a href="#"><u>2.2.1 Timing Adjustable</u></a> (Level A)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<a href="#"><u>2.2.2 Pause, Stop, Hide</u></a> (Level A)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<a href="#"><u>2.3.1 Three Flashes or Below Threshold</u></a> (Level A)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<a href="#"><u>2.4.1 Bypass Blocks</u></a> (Level A)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<a href="#"><u>2.4.2 Page Titled</u></a> (Level A)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<a href="#"><u>2.4.3 Focus Order</u></a> (Level A)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<a href="#"><u>2.4.4 Link Purpose (In Context)</u></a> (Level A)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<a href="#"><u>2.5.1 Pointer Gestures</u></a> (Level A 2.1 only)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.

<a href="#"><u>2.5.2 Pointer Cancellation</u></a> (Level A 2.1 only)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<a href="#"><u>2.5.3 Label in Name</u></a> (Level A 2.1 only)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<a href="#"><u>2.5.4 Motion Actuation</u></a> (Level A 2.1 only)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<a href="#"><u>3.1.1 Language of Page</u></a> (Level A)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<a href="#"><u>3.2.1 On Focus</u></a> (Level A)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<a href="#"><u>3.2.2 On Input</u></a> (Level A)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<a href="#"><u>3.3.1 Error Identification</u></a> (Level A)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<a href="#"><u>3.3.2 Labels or Instructions</u></a> (Level A)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<a href="#"><u>4.1.1 Parsing</u></a> (Level A)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<a href="#"><u>4.1.2 Name, Role, Value</u></a> (Level A)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.

**Table 2: Success Criteria, Level AA**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<a href="#"><u>1.2.4 Captions (Live)</u></a> (Level AA)	Supports	There are no accessibility barriers related to this Success Criterion.
<a href="#"><u>1.2.5 Audio Description (Prerecorded)</u></a> (Level AA)	Supports	There are no accessibility barriers related to this Success Criterion.
<a href="#"><u>1.3.4 Orientation</u></a> (Level AA 2.1 only)	Supports	There are no accessibility barriers related to this Success Criterion.
<a href="#"><u>1.3.5 Identify Input Purpose</u></a> (Level AA 2.1 only)	Supports	There are no accessibility barriers related to this Success Criterion.
<a href="#"><u>1.4.3 Contrast (Minimum)</u></a> (Level AA)	Supports	There are no accessibility barriers related to this Success Criterion.
<a href="#"><u>1.4.4 Resize text</u></a> (Level AA)	Supports	There are no accessibility barriers related to this Success Criterion.
<a href="#"><u>1.4.5 Images of Text</u></a> (Level AA)	Supports	There are no accessibility barriers related to this Success Criterion.
<a href="#"><u>1.4.10 Reflow</u></a> (Level AA 2.1 only)	Supports	There are no accessibility barriers related to this

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		Success Criterion.
<a href="#"><u>1.4.11 Non-text Contrast</u></a> (Level AA 2.1 only)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<a href="#"><u>1.4.12 Text Spacing</u></a> (Level AA 2.1 only)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<a href="#"><u>1.4.13 Content on Hover or Focus</u></a> (Level AA 2.1 only)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<a href="#"><u>2.4.5 Multiple Ways</u></a> (Level AA)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<a href="#"><u>2.4.6 Headings and Labels</u></a> (Level AA)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<a href="#"><u>2.4.7 Focus Visible</u></a> (Level AA)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<a href="#"><u>3.1.2 Language of Parts</u></a> (Level AA)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<a href="#"><u>3.2.3 Consistent Navigation</u></a> (Level AA)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<a href="#"><u>3.2.4 Consistent Identification</u></a> (Level AA)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<a href="#"><u>3.3.3 Error Suggestion</u></a> (Level AA)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.
<a href="#"><u>3.3.4 Error Prevention (Legal, Financial,</u></a>	<b>Supports</b>	There are no accessibility barriers related to this



<a href="#">Data</a> (Level AA)		Success Criterion.
<a href="#">4.1.3 Status Messages</a> (Level AA 2.1 only)	<b>Supports</b>	There are no accessibility barriers related to this Success Criterion.

**Table 3: Success Criteria, Level AAA**

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.2.6 Sign Language (Prerecorded)</a> (Level AAA)	<b>Not Evaluated</b>	Success criteria was not evaluated during audit.
<a href="#">1.2.7 Extended Audio Description (Prerecorded)</a> (Level AAA)	<b>Not Evaluated</b>	Success criteria was not evaluated during audit.
<a href="#">1.2.8 Media Alternative (Prerecorded)</a> (Level AAA)	<b>Not Evaluated</b>	Success criteria was not evaluated during audit.
<a href="#">1.2.9 Audio-only (Live)</a> (Level AAA)	<b>Not Evaluated</b>	Success criteria was not evaluated during audit.
<a href="#">1.3.6 Identify Purpose</a> (Level AAA 2.1 only)	<b>Not Evaluated</b>	Success criteria was not evaluated during audit.
<a href="#">1.4.6 Contrast (Enhanced)</a> (Level AAA)	<b>Not Evaluated</b>	Success criteria was not evaluated during audit.
<a href="#">1.4.7 Low or No Background Audio</a> (Level AAA)	<b>Not Evaluated</b>	Success criteria was not evaluated during audit.

<a href="#"><u>1.4.8 Visual Presentation</u></a> (Level AAA)	<b>Not Evaluated</b>	Success criteria was not evaluated during audit.
<a href="#"><u>1.4.9 Images of Text (No Exception)</u></a> (Level AAA)	<b>Not Evaluated</b>	Success criteria was not evaluated during audit.
<a href="#"><u>2.1.3 Keyboard (No Exception)</u></a> (Level AAA)	<b>Not Evaluated</b>	Success criteria was not evaluated during audit.
<a href="#"><u>2.2.3 No Timing</u></a> (Level AAA)	<b>Not Evaluated</b>	Success criteria was not evaluated during audit.
<a href="#"><u>2.2.4 Interruptions</u></a> (Level AAA)	<b>Not Evaluated</b>	Success criteria was not evaluated during audit.
<a href="#"><u>2.2.5 Re-authenticating</u></a> (Level AAA)	<b>Not Evaluated</b>	Success criteria was not evaluated during audit.
<a href="#"><u>2.2.6 Timeouts</u></a> (Level AAA 2.1 only)	<b>Not Evaluated</b>	Success criteria was not evaluated during audit.
<a href="#"><u>2.3.2 Three Flashes</u></a> (Level AAA)	<b>Not Evaluated</b>	Success criteria was not evaluated during audit.
<a href="#"><u>2.3.3 Animation from Interactions</u></a> (Level AAA 2.1 only)	<b>Not Evaluated</b>	Success criteria was not evaluated during audit.
<a href="#"><u>2.4.8 Location</u></a> (Level AAA)	<b>Not Evaluated</b>	Success criteria was not evaluated during audit.
<a href="#"><u>2.4.9 Link Purpose (Link Only)</u></a> (Level AAA)	<b>Not Evaluated</b>	Success criteria was not evaluated during audit.
<a href="#"><u>2.4.10 Section Headings</u></a> (Level AAA)	<b>Not Evaluated</b>	Success criteria was not evaluated during audit.
<a href="#"><u>2.5.5 Target Size</u></a> (Level AAA 2.1 only)	<b>Not Evaluated</b>	Success criteria was not evaluated during audit.
<a href="#"><u>2.5.6 Concurrent Input Mechanisms</u></a>	<b>Not Evaluated</b>	Success criteria was not evaluated during audit.

(Level AAA 2.1 only)		
<a href="#">3.1.3 Unusual Words</a> (Level AAA)	<b>Not Evaluated</b>	Success criteria was not evaluated during audit.
<a href="#">3.1.4 Abbreviations</a> (Level AAA)	<b>Not Evaluated</b>	Success criteria was not evaluated during audit.
<a href="#">3.1.5 Reading Level</a> (Level AAA)	<b>Not Evaluated</b>	Success criteria was not evaluated during audit.
<a href="#">3.1.6 Pronunciation</a> (Level AAA)	<b>Not Evaluated</b>	Success criteria was not evaluated during audit.
<a href="#">3.2.5 Change on Request</a> (Level AAA)	<b>Not Evaluated</b>	Success criteria was not evaluated during audit.
<a href="#">3.3.5 Help</a> (Level AAA)	<b>Not Evaluated</b>	Success criteria was not evaluated during audit.
<a href="#">3.3.6 Error Prevention (All)</a> (Level AAA)	<b>Not Evaluated</b>	Success criteria was not evaluated during audit.

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